

Queens Head

L O N G F O R D

Large Party Terms & Conditions

Children & Dogs

Well behaved children and dogs are welcome at the Queen's Head.

Deposit & Confirmation

Booking Policy:

We require a deposit for parties of 9 and over to confirm your booking and secure your table.

A £10 per person deposit is required for tables booked.

We do not accept individual payments for group bookings.

Pre-Order

A pre-order is required for all bookings of nine or more people. This will be needed at the latest 7 days in advance of your booking. If we do not receive your pre-order, we retain the right to cancel your booking with us.

Please advise us on any special dietary requirements or food allergies for your booking.

Cancellation

Deposits are non-refundable if you cancel or move the date of a confirmed booking less than 48 hours prior to your original booking date.

Additionally, should you cancel a confirmed booking on the day, we reserve the right to keep the deposit and charge fully for the chosen menu, based on the number of guests anticipated.

Should your party decrease in size, we will refund the deposit in full if we are notified prior to 7 days in advance of your booking. Any reduction in your party size after this date will result in a loss of your deposit. We will do our best to accommodate any increases in party size after your reservation has been confirmed, but cannot guarantee that additional guests will be able to dine.

In the unlikely occurrence that we cancel an event, all deposits & full payments will be refunded.

All information is correct at time of printing (but is subject to change at our discretion).